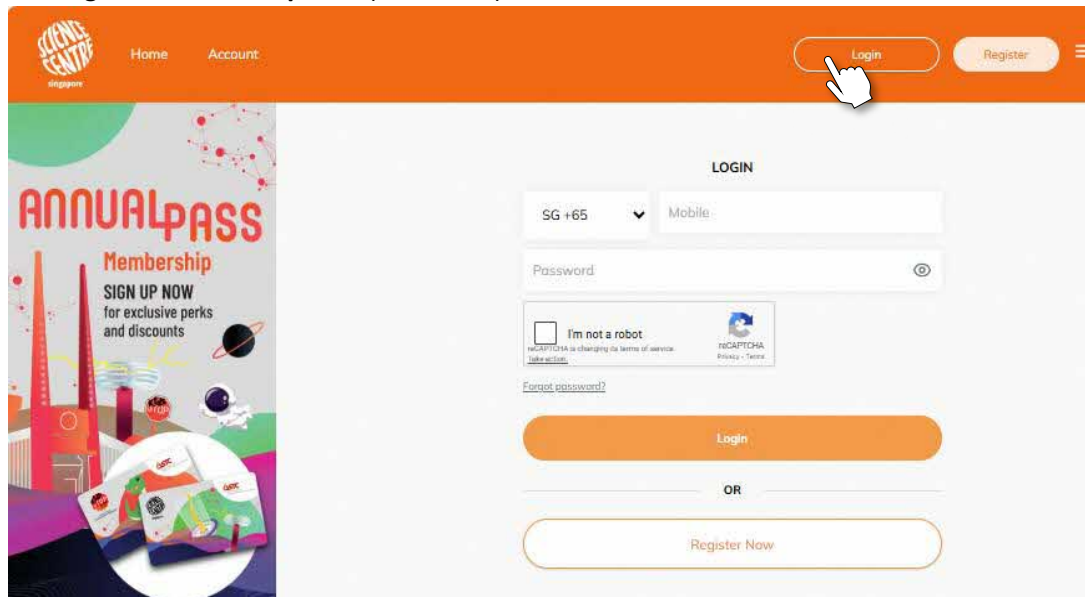


Steps to Renew Annual Pass

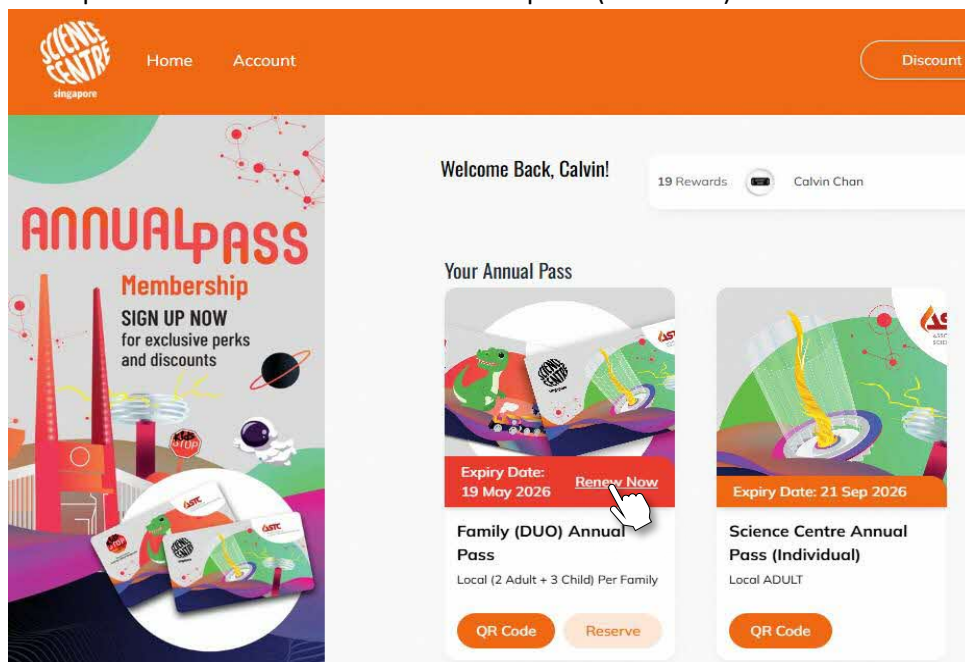
Note – Annual Pass can be renewed or upgrade when the existing Annual Pass is within 3 months before expiry date. Members should receive an email when eligible. Selected type of annual pass may be available for upgrade during renewal period. Terms and Conditions applies.

1. Visit member's portal website [Science Centre Singapore | Galaxy Rewards](#)
2. Login to **member's portal** (ref. below)



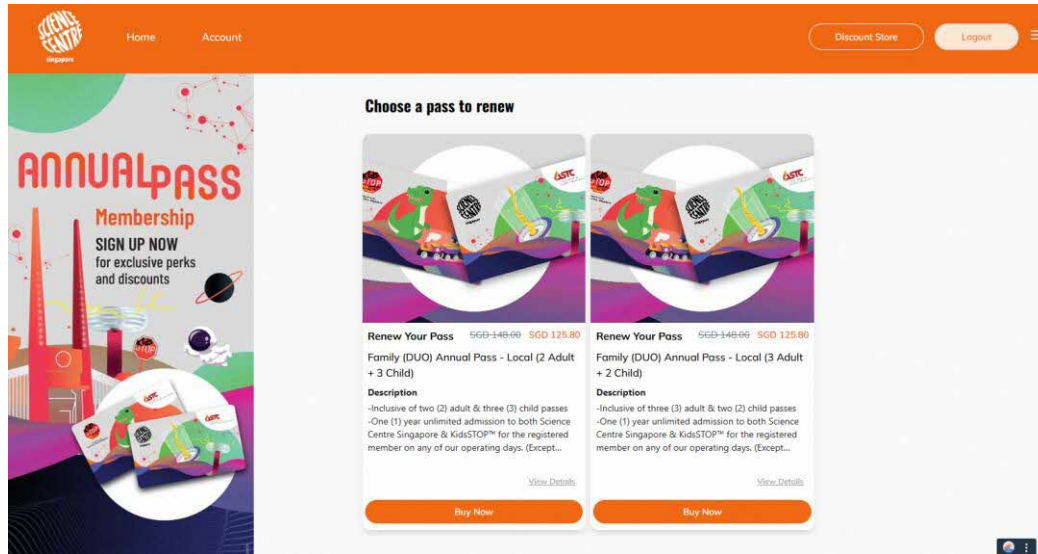
The screenshot shows the login page of the Science Centre Singapore member portal. The header is orange with the Science Centre Singapore logo on the left and 'Home' and 'Account' links in the center. On the right, there are 'Login' and 'Register' buttons. A hand cursor is pointing at the 'Login' button. Below the header, there is a large banner for 'ANNUALPASS Membership' with the text 'SIGN UP NOW for exclusive perks and discounts'. The main content area is titled 'LOGIN' and contains a form with a dropdown menu for 'SG +65', a 'Mobile:' input field, and a 'Password:' input field. There is a checkbox for 'I'm not a robot' with a CAPTCHA icon and a 'Forgot password?' link. Below the form are 'Login' and 'Register Now' buttons.

3. Tap on **“Renew Now”** for the renewal option (ref. below)

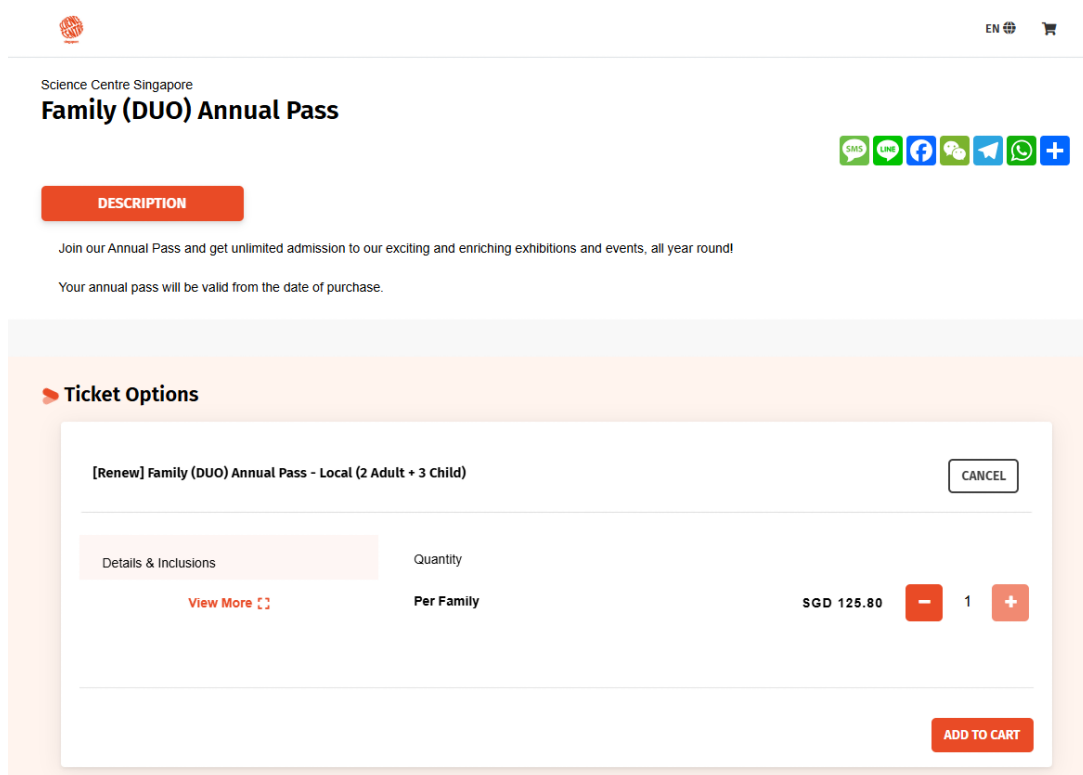


The screenshot shows the account page of the Science Centre Singapore member portal. The header is orange with the Science Centre Singapore logo on the left and 'Home' and 'Account' links in the center. On the right, there is a 'Discount S' button. Below the header, there is a large banner for 'ANNUALPASS Membership' with the text 'SIGN UP NOW for exclusive perks and discounts'. The main content area is titled 'Your Annual Pass' and contains two cards. The first card is for a 'Family (DUO) Annual Pass' with an expiry date of '19 May 2026' and a 'Renew Now' button. The second card is for a 'Science Centre Annual Pass (Individual)' with an expiry date of '21 Sep 2026' and a 'QR Code' button. A hand cursor is pointing at the 'Renew Now' button.

4. Select your preferred pass and tap on “Buy Now”.



5. Select the annual pass, quantity “+1” and “ADD TO CART”.



6. Check the prepopulated information and “PROCEED TO PAY”.

The screenshot shows a checkout page with the following sections:

- Things to note:** Notice: All prices are inclusive of 9% GST.
- Contact Information:** Fields for Email*, First Name*, Last Name*, Phone Number* (with a dropdown for +65), and Country of Residence* (set to Singapore).
- My Cart (1):** Family (DUO) Annual Pass [Renew] Family (DUO) Annual Pass - Local (2 Adult + 3 Child) (Per Family) 1 X Per Family.
- Enter Promo Code (If Any):** A field for the promo code and an APPLY button.
- Total:** SGD 125.80.
- Buttons:** BACK and PROCEED TO PAY.

At the bottom of the contact information section, there are two checkboxes: "I would like to receive marketing promotions and updates from Science Centre Singapore." and "By making this booking, I confirm that I have read, understood, and agreed to the Terms and Conditions.*"

7. Select your mode of payment. Many different payment methods are accepted based on different countries. Customers can pay via card or paynow etc.

The screenshot shows a payment selection screen with the following elements:

- Pay with Card:** A blue button with a card icon.
- OR:** A separator between the card and digital payment options.
- Select your choice of Digital Payments in 14:53:** A list of countries with flags: China, Hong Kong, Indonesia, Korea, Malaysia, Philippines, Singapore, and Thailand.
- Payment Summary:** A green box containing:
 - Merchant Name: Science Centre Singapore
 - Order ID: 62M86CMRGT
 - Other/Ref ID: R017910
 - Item Description: Purchased ticket(s)
 - Total: SGD 125.80
- Cancel:** A red button at the bottom of the payment summary.

At the bottom, there is a section for "Share Payment Link via:" with icons for various social media and messaging apps: WhatsApp, Email, YouTube, Mail, Telegram, LINE, SMS, Signal, Phone, WeChat, and Messenger.

8. Applicant will receive confirmation email & payment receipt after your purchase. Log in to your account to verify the new Annual pass is in your main page.